

CONTACT

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- (303) 881-4113
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EDUCATION

Graduate of the University of Colorado at Boulder

Major: College of Arts and Sciences
B.S. in English with emphasis of Creative Writing

SKILLS

- Strong experience writing articles, short stories, scripts, research papers, and online content.
- Skilled in fact-checking, interviewing, independent research and arranging information for writing purposes.
- Excellent verbal and written communication
- Collaborative team player with experience working in group settings.
- Quick, adaptable learner eager to apply learned knowledge to a professional setting.

ADDITIONAL SKILLS

- Personable
- Interpersonal Skills (flexibility, patience, and responsibility)
- Active Listener
- Resourceful
- Open to Feedback

Spencer Roberson

EXPERIENCE

SALES ASSOCIATE (TOMMY HILFIFIGER, THE NORTH FACE, AND UNDER ARMOUR, ETC.)
Feb 2020 – Current

- Described merchandise and explain use, operation, and care of merchandise to customers.
- Recommended select and help locate or obtain merchandise based on customer needs and desires.
- Compute sales prices, and totals purchases, and receive
- Answer questions regarding the store and its merchandise
- Clean shelves, counters, and tables
- Help customers try on or fit merchandise.
- Recognized as Employee of the Month at Tommy Hilfiger, Vans, and Under Armour.

RETURN SPECIALIST (AMAZON PLUS LOCKER ASSOCIATE).
Oct 2024 - May 2025

- Processed Amazon returns for customers, ensuring accuracy and efficiency.
- Provided friendly and knowledgeable customer service, answering questions and guiding customers through the return process.
- Maintain a clean and organized workspace to support efficient operations.
- Contributed to a positive team environment by collaborating efficiently with coworkers.

SUMMER CREW VOLUNTEER, YFC CAMP.
June 5th – June 11th, 2019

- Led engaging and interactive activities to support camper and development and social skills.
 - Ensured campers' safety while creating a fun and inclusive environment.
 - Assisted with camp operations, including meal prep, bussing tables, and equipment setup
 - Fostered positive relationships and meaningful connections among campers.
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